

Pollution Incidents – Stakeholder Contact

Procedures for contacting the relevant authorities

In the event of a pollution incident occurring the following authorities must be notified by an authorised individual immediately;

1. For a Pollution Incident - Call **1300 729 579 Fire and Rescue NSW**, as they are responsible for controlling and containing incidents. Where the incident presents an immediate threat to human health – Call 000 for NSW Police or the NSW Ambulance Service
2. If the incident does not require an initial combat agency, or once the emergency call has been made, notify the relevant authorities in the following order.
3. Fire and Rescue NSW 1300 729 579 (Pollution Incident Notification)
4. Environment Protection Authority (EPA) (Environment Line) 131 555, when asked, you can provide the site Environment Protection Licence (EPL) number which is 1770.
5. Ministry of Health via the local Public Health Unit (02) 4349 4845
6. WorkCover Authority 13 10 50
7. Wyong Shire Council (02) 4350 5555

Procedures for communicating with the community

Communicating with neighbours and the local community is an important element in managing the response to any incident.

The determination of the actual extent of community notification required is to be determined and actioned by the Manager of Mining Engineering, or the next most senior mine official if the Manager of Mining Engineering is unavailable, when determining the extent of notification the Manager of Mining Engineering (or next most senior official) should liaise with the Environment and Community Coordinator.

The following mechanisms may be used to provide early warnings and/or regular updates to the owners and occupiers of premises who may be affected by an incident occurring on the premises.

- Notification on the LakeCoal website
- Emails to community consultative committee members
- Letterbox drops and door knocking
- Phone calls to stakeholders
- Media releases
- Press advertisements

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Relevant Community and Stakeholder Contacts

Stakeholder: Vales Point Power Station Name: Vales Point Power Station – 24hr contact line Contact Detail: 02 4352 6111	Stakeholder: Residents of Mine Cottages Name: Various Residents Contact Detail: Via Lake Shores Real Estate - 02 43591 555
Stakeholder: Residents of Mannering Park Name: NA – via Mannering Park Precinct Committee Contact Detail: manneringparkprecinctcommittee@yahoo.com	Stakeholder: Community Consultative Committee Name: Various Contact Detail: Individuals as per register for CCC contact details (REG-D-16162)
Stakeholder: Residents of Kingfisher Shores Name: Various Contact Detail: Direct contact via letterbox drop and/or door knocking if required.	Stakeholder: Residents of Summerland Point and Gwandalan Name: NA – via Gwandalan and Summerland Point Precinct Committee Contact Detail: gwandalansummerlandptprecinct@gmail.com Phone: (02) 4976 3850 or 0425 710 686
Stakeholder: Centennial Mannering Name: Mannering Colliery Contact Detail: 4358 0580	

The information to be provided to stakeholders and other community members in the event of a pollution incident occurring will be determined by the Manager of Mining Engineering (or the next most senior mining official), individual pollution incident circumstances and potential impacts will be considered when determining the information to be provided. The following is given as a guide of what may be released in the event of a pollution incident occurring:

- Detail on the pollution incident, when it occurred, what pollutant was involved, where the impacts may occur and what response has been initiated;
- Details of any actions that should be taken by the community to reduce the potential impact of the incident; and
- Details of where to get up to date information from.

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